



Monday 18<sup>th</sup> January 2021

Dear Parents/Carers,

### **Re: Free School Meal (FSM) Vouchers for the next four weeks**

In order to ensure that families who are entitled to benefits-related Free School Meals (FSM) get the financial support they need, the government are providing these eligible families with an 'eCode' from a company called 'Edenred.' This is the same system that has been in place for the majority of the previous lockdowns. This eCode can be exchanged for an 'eVoucher,' (online gift card) which has a value of £15 per eligible child per week, to cover the following weeks:

- Week beginning 18<sup>th</sup> Jan 2021
- Week beginning 25<sup>th</sup> Jan 2021
- Week beginning 1<sup>st</sup> Feb 2021
- Week beginning 8<sup>th</sup> Feb 2021

### **How much will I get?**

If you are entitled to benefits-related FSM, then you will receive:

- £60 if you have one child entitled to FSM
- £120 if you have two children entitled to FSM
- £180 if you have three children entitled to FSM
- £240 if you have four children entitled to FSM

**Important:** If your child is in school part-time as part of your critical worker role, and they are eligible for benefits-related FSM, you will not get the full amount as listed above. If your child is in school full-time as part of your critical worker role, and they are eligible for benefits-related FSM, you will not get the voucher at all. This is because school are providing dinners on-site.

### **What are the eVouchers for?**

The eVoucher can be spent at the shops to provide your children with food for the next four weeks.

### **When will I get my eCode?**

Edenred are scheduled to email you your eCodes at some point this week but please be patient. At this time, I cannot give you an exact date. When your codes go live, I will email you to confirm this.



### **How do I use my eCode to get my eVoucher?**

1. When you get your eCode, which will be emailed to you, go to [www.selectyourcompliment.co.uk/grocery](http://www.selectyourcompliment.co.uk/grocery)
2. Enter your 16-digit eCode carefully and click 'redeem.'
3. Select a supermarket, choose from:
  - Asda
  - M&S Food
  - McColls
  - Morrisons
  - Tesco's
  - Sainsbury's
  - Waitrose (John Lewis)
  - Aldi
4. Enter the amount you want to order.
5. Click on 'add to basket' to confirm your choice.
6. Checkout and enter the email address you would like your eVoucher sent to. **Please make sure you enter your email address carefully. It may take 24 hours for your eVoucher to reach your inbox (also check your spam/junk box).**
7. The eVoucher has a barcode or a link to see a barcode online. If you cannot see a barcode, it could be because the pictures are not showing. You may need to click on Download images to see the barcode. You will need the barcode to use the eVoucher to pay at the supermarket.
8. Take the eVoucher into the shop and show it at the till to pay. You can show the eVoucher on your mobile phone screen or print it out.

### **How do I use my eVoucher (online gift card)?**

The eVoucher email contains a link to a barcode which can be presented at the till in-store either on a smartphone screen or printed on a piece of paper, just like a gift card.

### **Does my eVoucher need to be used at the supermarket in one go?**

No - your eVoucher can be used over several visits to the supermarket until you have spent the eGift card.

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Head Teacher  
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**Important**

Please follow the above instructions carefully in order to redeem your eVoucher. Contact me at [n.douglas@feathstn.bham.sch.uk](mailto:n.douglas@feathstn.bham.sch.uk) if you have any queries and I will do my best to help you. Attached to this email is more details on how to redeem your voucher and also an FAQ document too.

Best Wishes,

Mr. Douglas  
**Deputy Headteacher**